

18/73

936

More Info Agreements Attachments Bill To/Ship To Line Items Line Item (SAP) Orders Terms & Totals Charts									
<input type="button" value="New"/> <input type="button" value="Save"/> <input type="button" value="Reprice"/> <input type="button" value="Reprice All"/> <input type="button" value="Delta Quote"/> <input type="button" value="Renumber"/> <input type="button" value="Profile"/> <input type="button" value="Ungroup"/> <input type="button" value="Charts"/>									
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action
1	10	California Wireless	150.00	150.00	1500.00	Each		12-48HJ39	
2	1	Call Waiting	3.00	3.00	30.00	Per Month	273498201		Update
3	1	Nokia 8009	160.00	160.00	160.00	Each			Add
4	1	Hands Free Accessory	25.00	0.00	0.00	Each			Delete

Totals	Line Item Detail	Attributes
Item Total MRC: <input type="text" value="30.00"/>	Item Total MRC: <input type="text" value="150.00"/>	Comments: Description of pricing, discounts and adjustments for both MRC and NRC.
Total Item Discount MRC: <input type="text" value="10.00"/>	Total Item Discount MRC: <input type="text" value="100.00"/>	
Net Total MRC: <input type="text" value="20.00"/>	Net Total MRC: <input type="text" value="50.00"/>	
Adjustment MRC: <input type="text" value="0"/>	Adjustment MRC: <input type="text" value="0"/>	

FIG. 9D-2

19/73

FIG. 9D-3

936

Customize Service Components

More Info		Agreements		Attachments		Bill To/Ship To		Orders		Terms & Totals		Charts	
New		Save		Reprice		Reprice All		Delta Quote		Renumber		Profile	
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action				
1	10	California Wireless	150.00	150.00	1500.00	Each		12-48HDJ39					
2	1	Call Waiting	3.00	3.00	30.00	Per Month	273498201		Update				
3	1	Nokia 8009	160.00	160.00	160.00	Each			Add				
4	1	Hands Free Accessory	25.00	25.00	25.00	Each			Delete				

Totals		Line Item Detail		Attributes		Deals	
Product:		Service Account:		Start Price:		UoM:	
California Wireless 600		A.K. Parker (Service)		89.99			
Service ID:		Billing Account:		Disc %:		Comment:	
		A.K. Parker (Billing)		10			
Service Point ID:		Agreement Name:		Disc Amount:		Pricing Co:	
		Test Agreement					
Action:		Qty:		Disc Price:			
Add		10					
Package:		Write-In Product:		<input type="checkbox"/> Keep Discount:		Product:	
				Current Discount:			
Service:		Attributes:		Next Discount:		Part #:	
<input checked="" type="checkbox"/>				Net Disc %:		Upsell:	
Service Asset #:		Covered Product:		10			

21/73

FIG. 9E

938

Sales Order

1 of 74

*** Order #:** 36-1479176

Type: Sales Order

Priority: Medium

*** Status:** Open

Revision: 1

*** Account:** A.K. Parker

*** Site:** Santa Clara

Last Name: Opperman

First Name: Giles

Service Account: A.K. Parker (Service)

Billing Account: A.K. Parker (Billing)

Description: Description for the Sales Order.

Team: KLASHMI

Organization: Default Organization

*** Currency:** USD

Opportunity: Service Warranties for Pe

Quote #: 10-316RF

SR#: 38-537WEBX

Agreement Name: Test Agreement

Sequence	Qty	Item	Start Price	Net Price	Extended Price	Service ID	Status	Action	Service Account	Billing Account	Ag
1	1	California Wireless	50.00	50.00	50.00	Each	Pending	Update	A.K. Parker (Service)	A.K. Parker (Billing)	Test

Customize Replicate Disconnect Auto-Assign

24/71

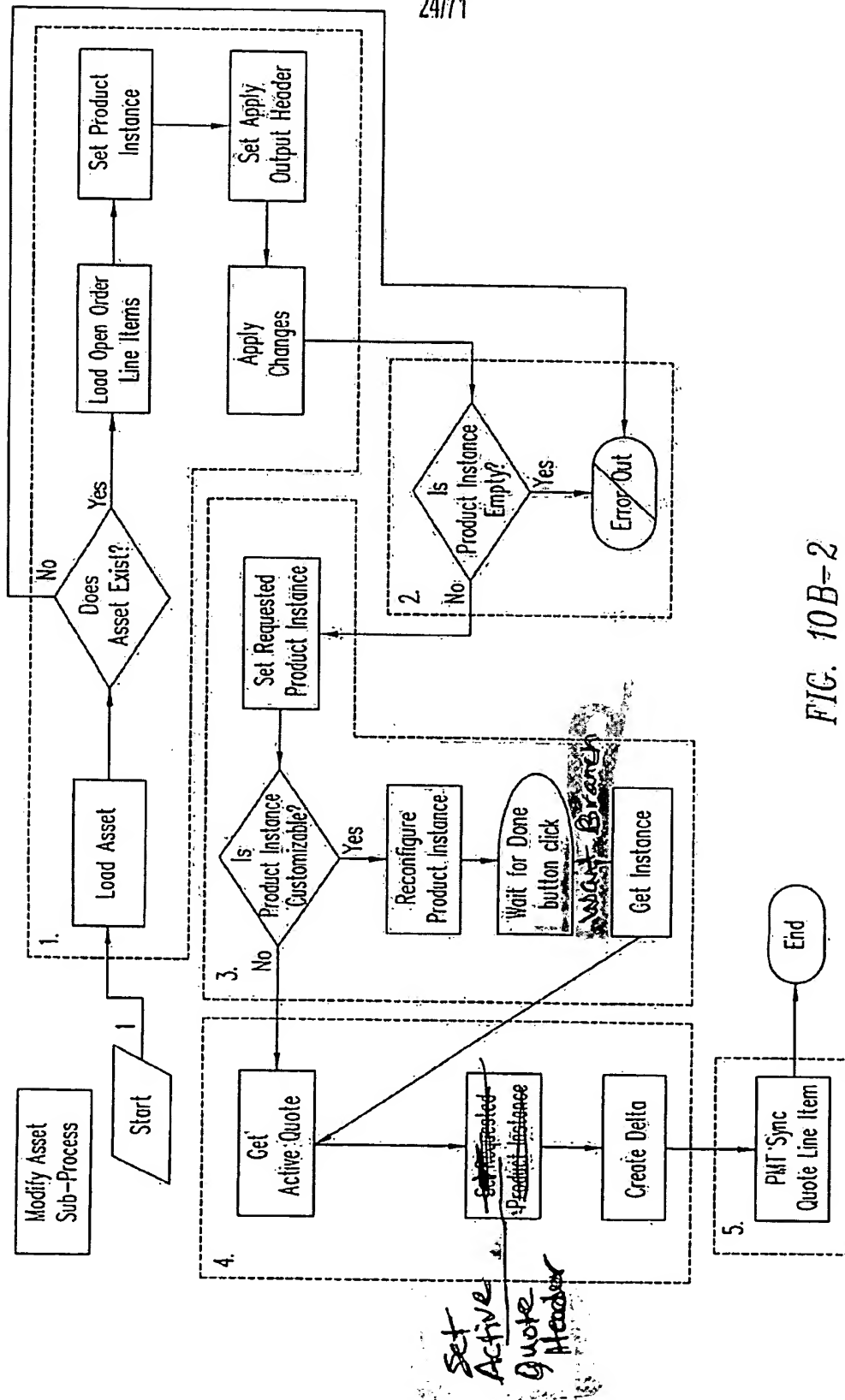


FIG. 10B-2

25/71

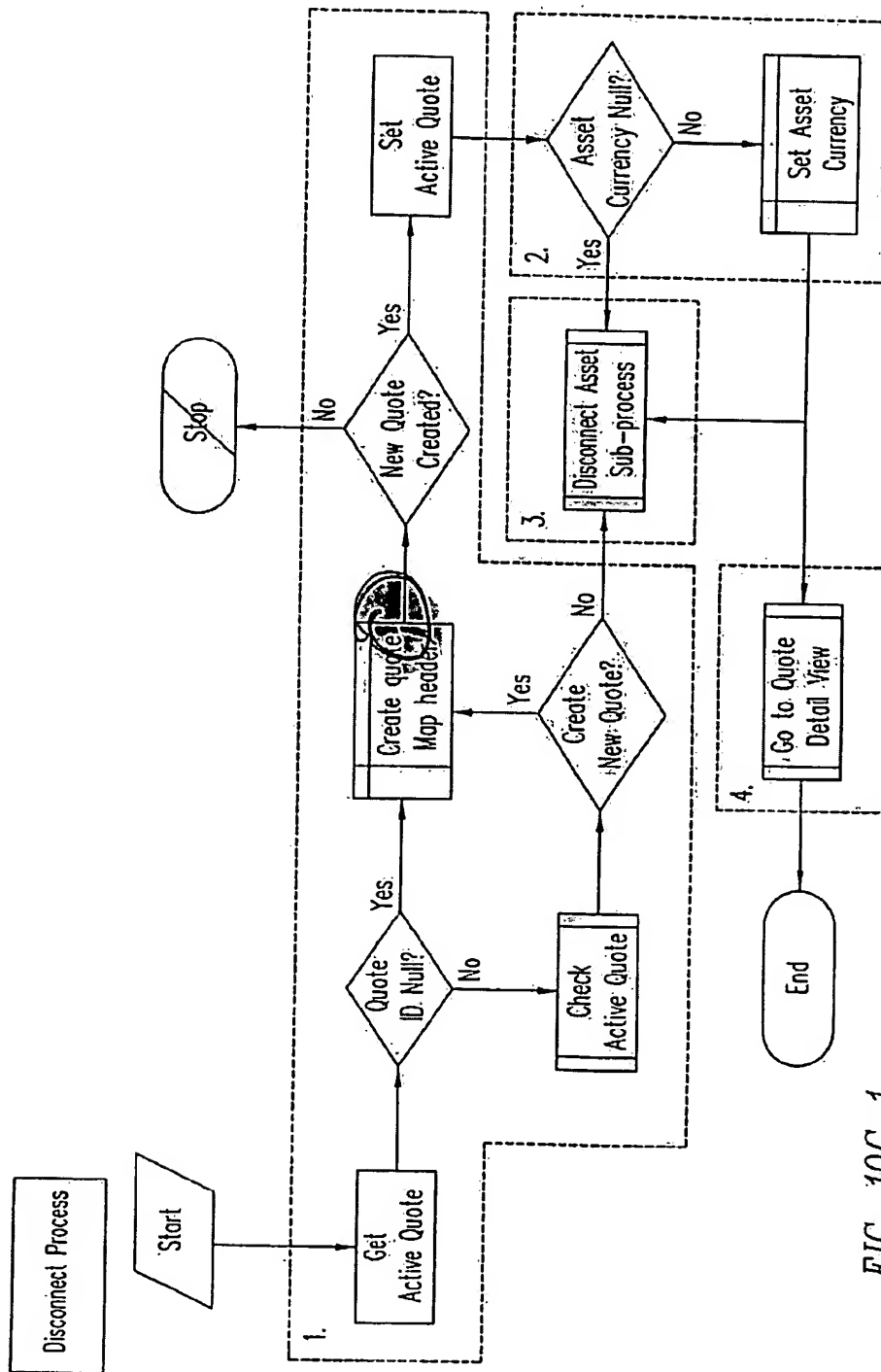


FIG. 10C-1

28/71

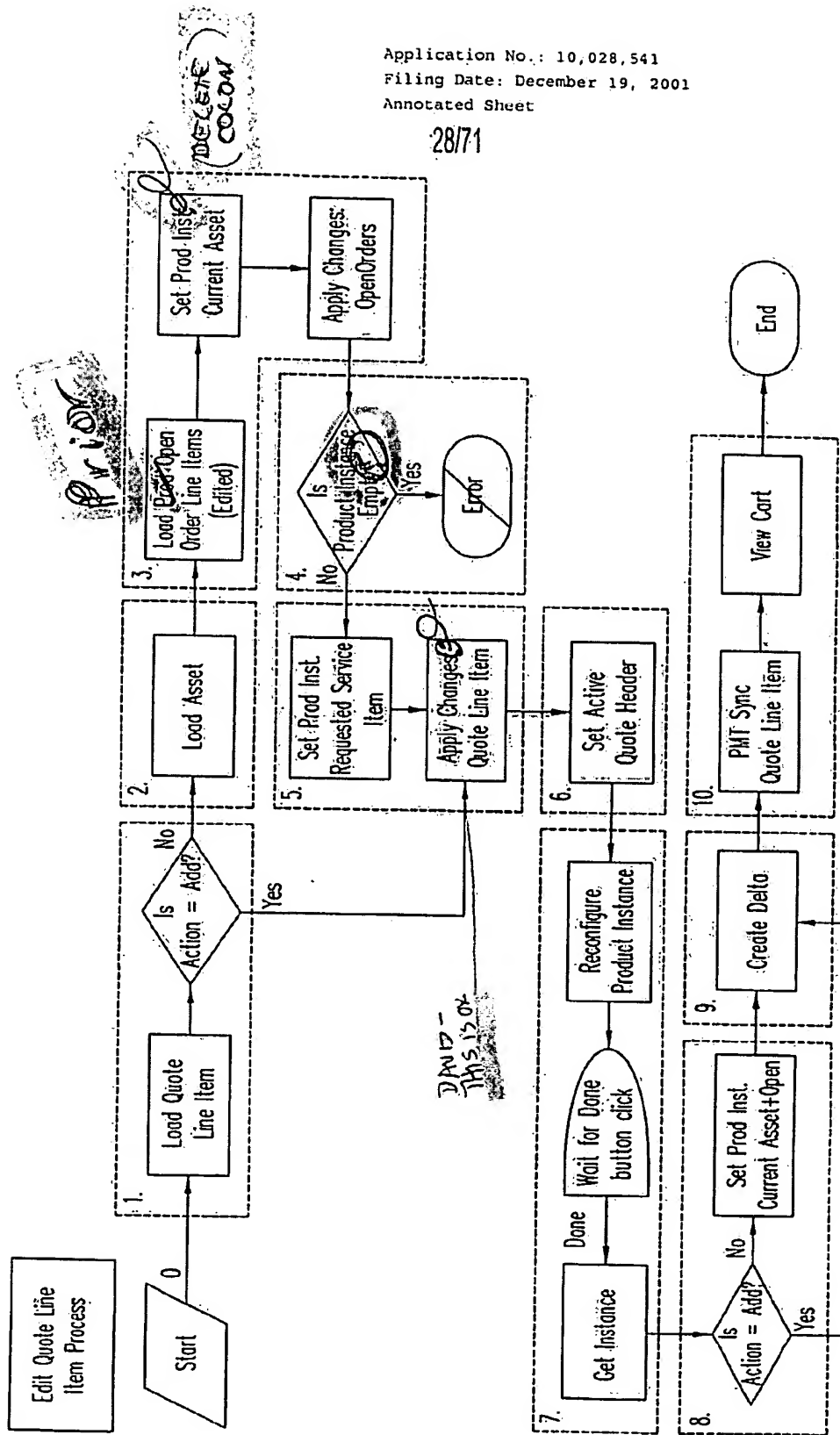


FIG. 10E

29/71

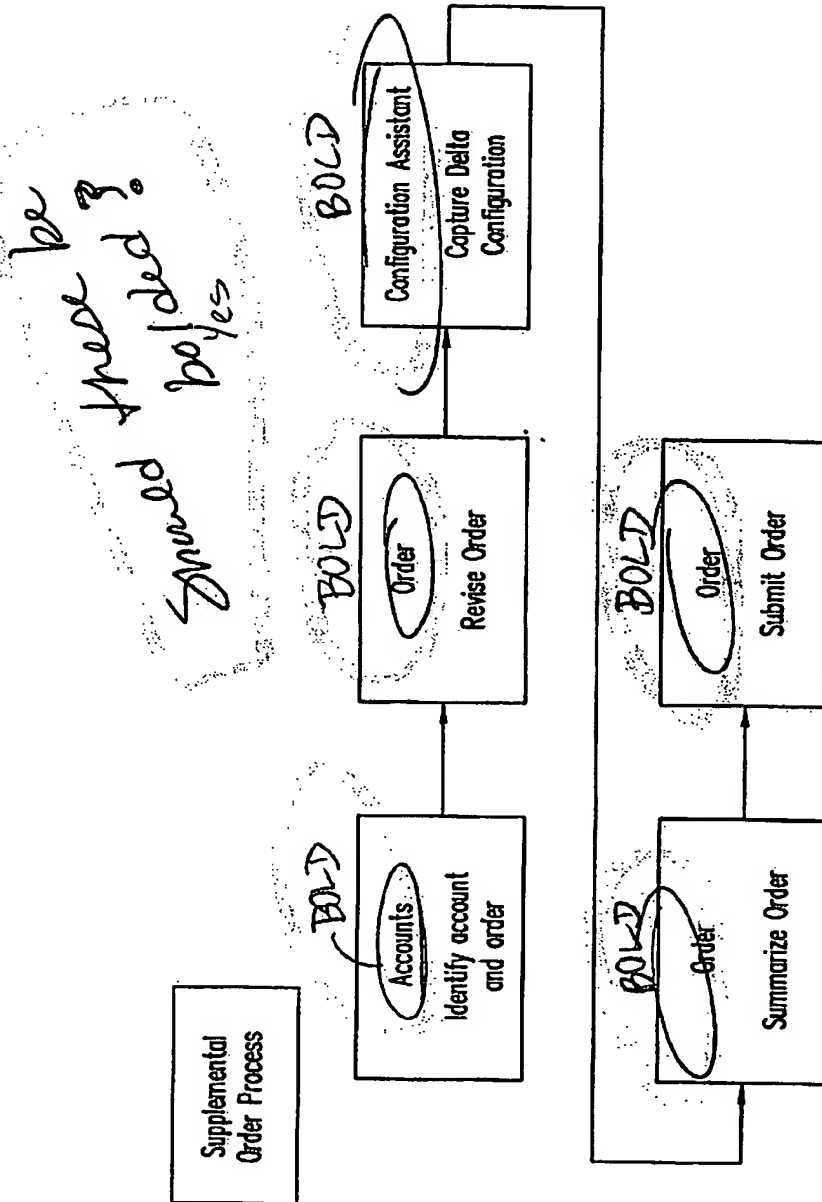


FIG. 10F

30/71

Prion

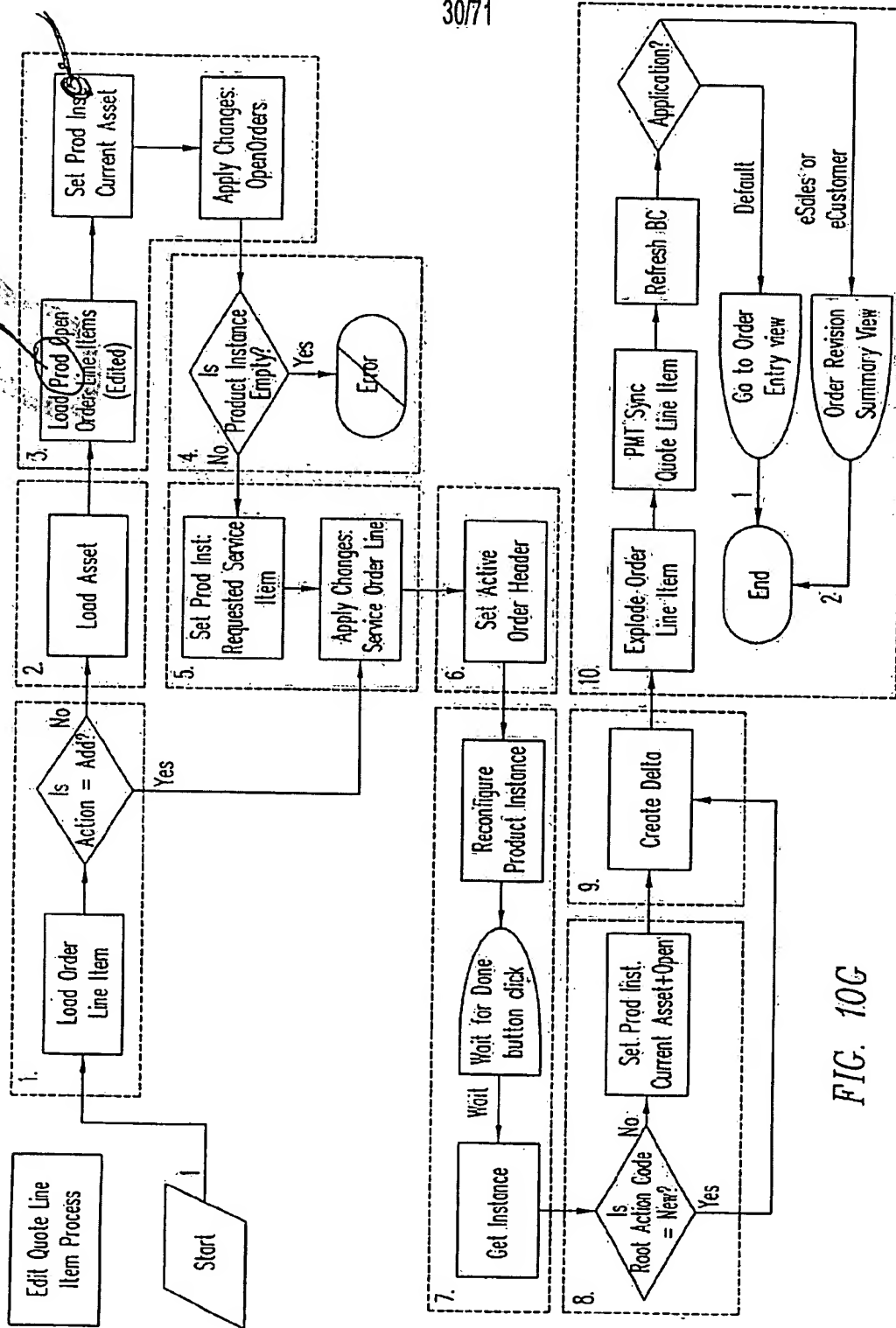


FIG. 10G

36/71

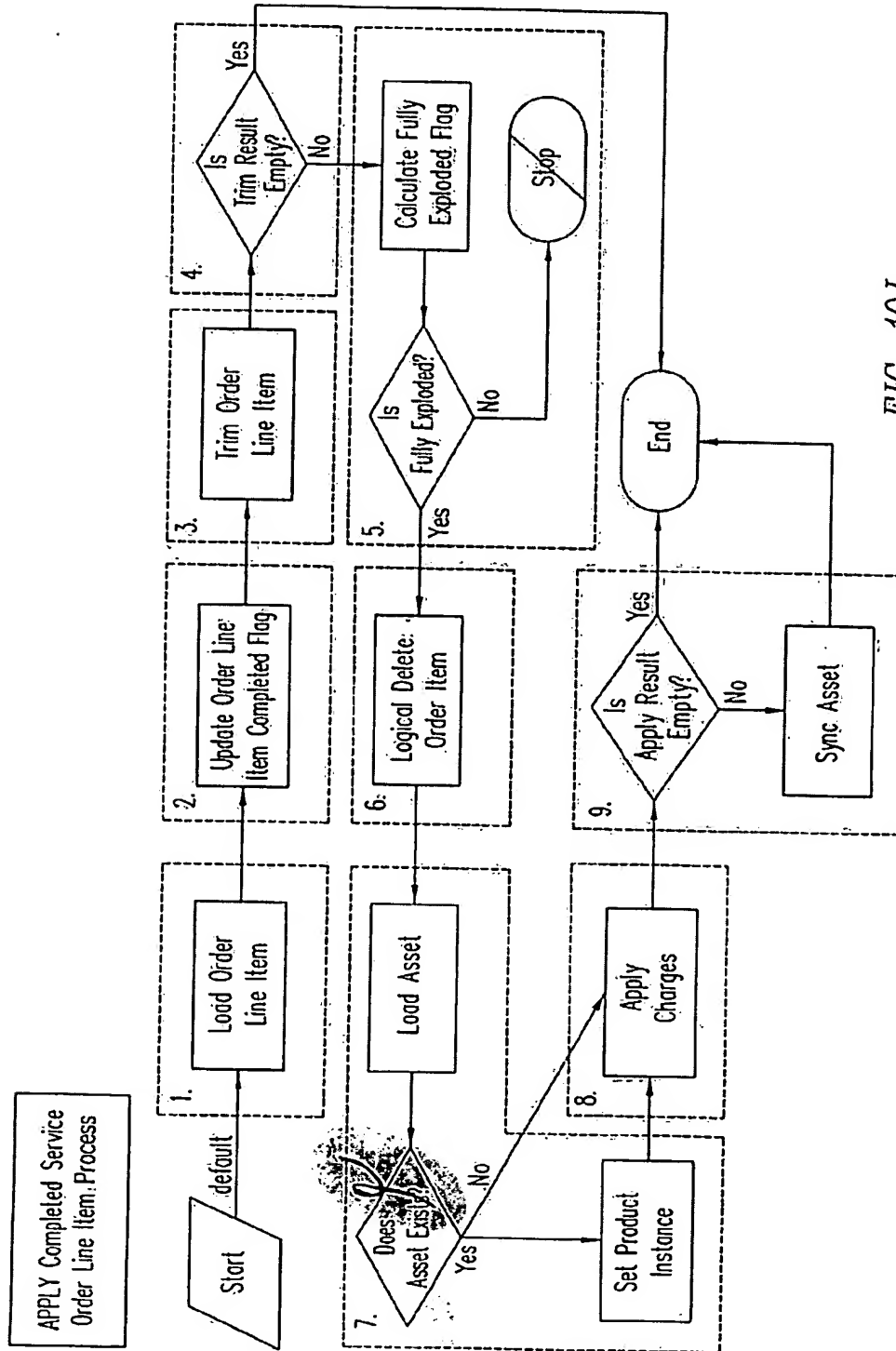
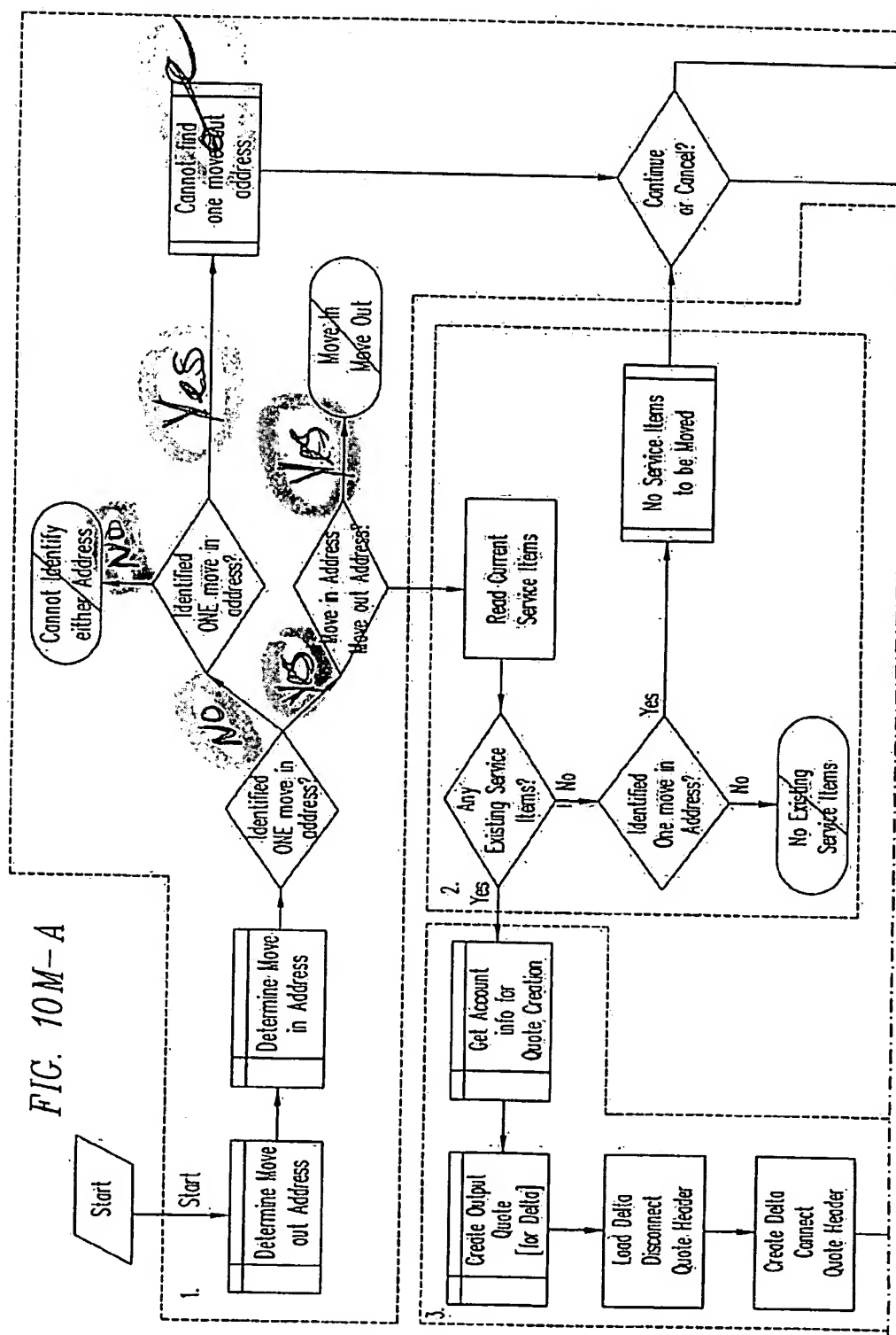
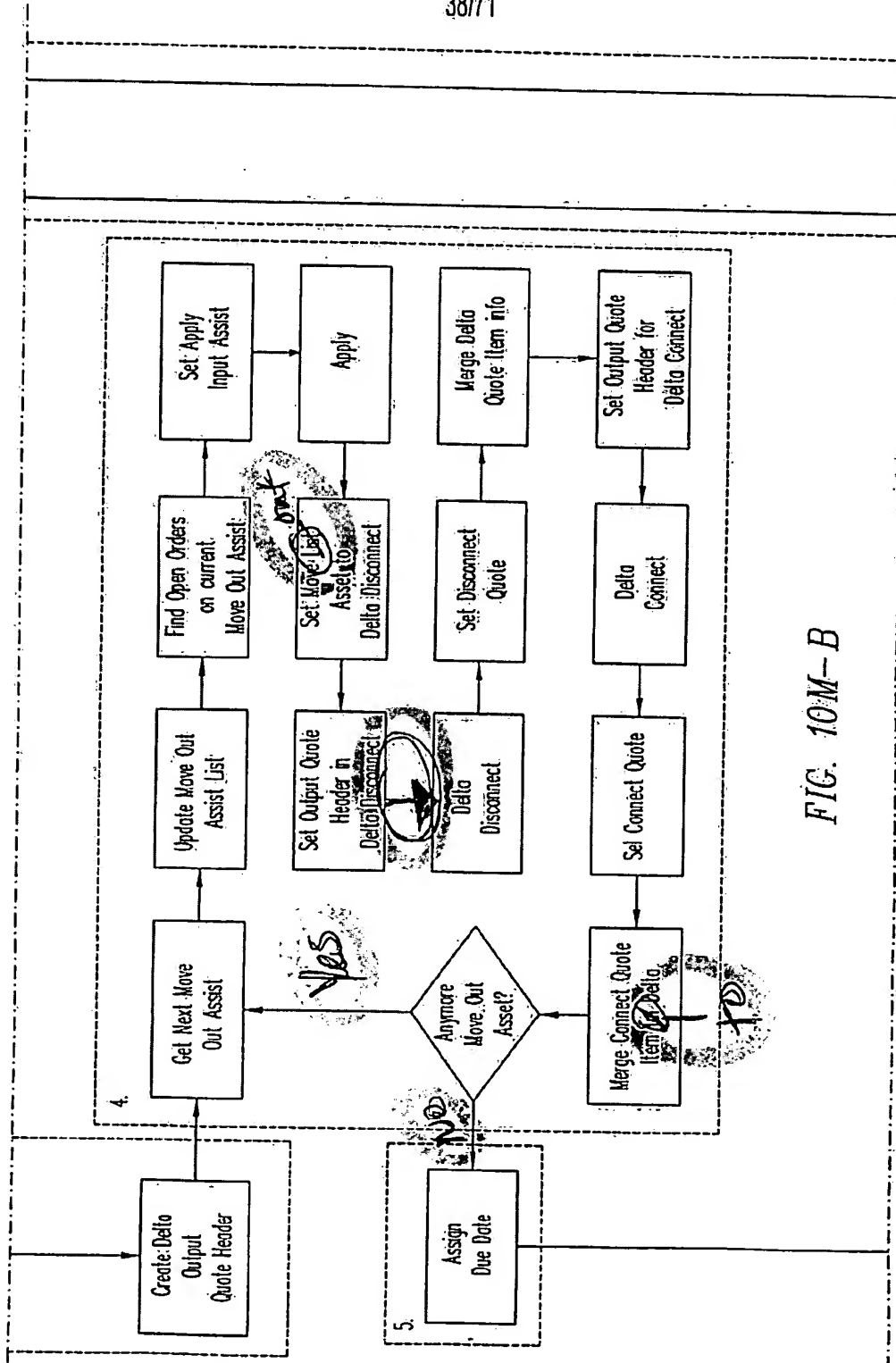


FIG. 10L

EXIST?



3871



39/71

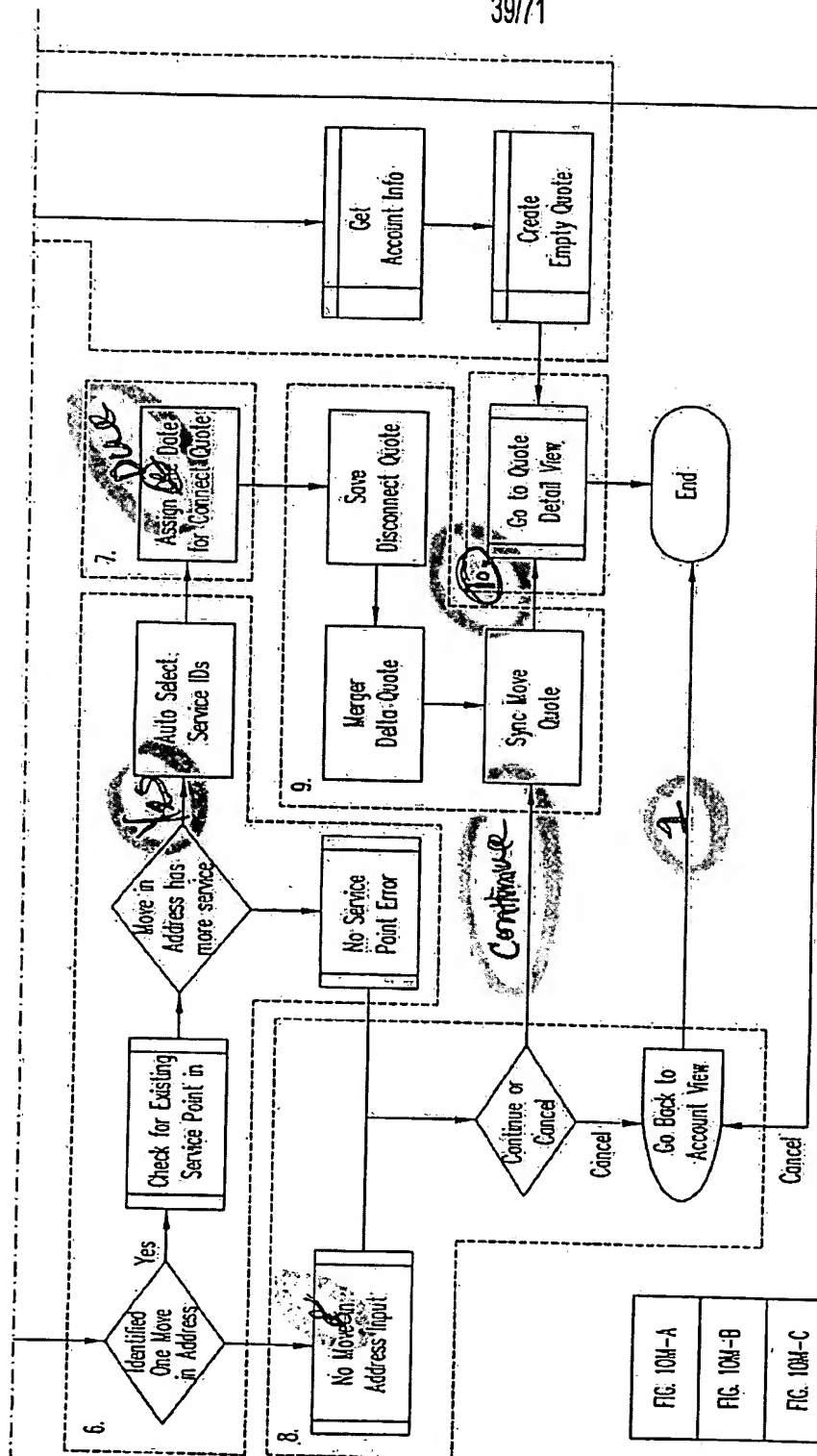


FIG. 10M-C

FIG. 10M